

April 24, 2020

## Toronto Water Construction during COVID19 Questions and Answers

### **Are Toronto Water construction project considered essential? Will the projects continue during COVID-19?**

The Province of Ontario has enacted a declaration of emergency to help contain the spread of COVID-19 and protect the public. As indicated on the list of essential workplaces issued by the Province of Ontario, City-led infrastructure construction has been deemed essential and will proceed. The list of essential services can be found here: [ontario.ca/page/list-essential-workplaces](https://www.ontario.ca/page/list-essential-workplaces).

The City of Toronto construction projects that are continuing during COVID-19 will ensure that the City's infrastructure and facilities remain safe, are in a state of good repair and are able to meet Toronto's needs, now and in the future.

### **What is the City of Toronto doing to ensure safety on construction sites during the COVID-19 emergency?**

The health and safety of all workers involved in construction, both contracted and City staff, is critical. City of Toronto contractors must adhere to guidelines issued by public health authorities and the Province of Ontario to help stop the spread of COVID-19. For more information on these guidelines please visit: [ontario.ca/page/construction-site-health-and-safety-during-covid-19](https://www.ontario.ca/page/construction-site-health-and-safety-during-covid-19). For more information on the City's response to COVID-19 please visit [toronto.ca/covid-19](https://www.toronto.ca/covid-19).

### **What Toronto Water projects are continuing during COVID-19?**

Critical construction projects related to water and wastewater treatment facilities and stormwater management will continue during COVID-19. These projects are part of the Toronto City Council-approved Capital Works Delivery Program to renew aging infrastructure.

While there are multiple City-wide construction projects in progress, some of the critical Toronto Water work underway is as follows:

- Watermain Cleaning and Structural Relining and Watermain Replacements
- Sewer Rehabilitation
- Sewage Pumping Station Rehabilitation
- Sanitary Trunk Sewer projects
- Sanitary Forcemain work
- Sewer CCTV
- Sewer smoke and dye testing
- Stormwater Pond maintenance
- Watermain Cathodic Protection
- Emergency repairs to infrastructure, as needed, including watermain break repairs
- Basement Flooding Environmental Assessment planning including curbside surveys of downspouts and reverse slope driveways; and flow monitor installation in maintenance/utility holes

For further details about any of these projects, please contact Toronto Water Customer Care Centre at 416-338-1616.

### **How long will these projects take to complete?**

Construction projects timelines for completion are varied and depend on the complexity of the work, the stage of each project, and a number of other factors. Some work such as watermain cathodic protection is completed within days, while other work, such as watermain cleaning and structural relining, will take approximately eight months to complete. All timelines are subject to change.

### **Will my parking be affected by this construction?**

For some construction projects, parking in the active work zone is not permitted due to space requirements for construction equipment and materials. If your parked vehicle affects the construction work, it may need to be re-located. If your vehicle is moved, please contact parking control for its location at 416-808-2222.

### **Who to Contact**

For more details about the project on your street, please refer to the construction notice if you received one in the mail, or contact **Toronto Water Customer Care Centre: 416-338-1616**.

### **Additional General information**

- For information on the City's response to COVID-19, please visit [toronto.ca/covid-19](https://toronto.ca/covid-19).
- COVID-19: Changes to City Services, visit [toronto.ca/home/covid-19/affected-city-services/](https://toronto.ca/home/covid-19/affected-city-services/)
- City of Toronto General Inquiries, contact 311